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Advancing Digital Empowerment
of Libraries in Europe

Case studies template

PR2



ICCU – December 2022





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Introduction

This document provides the template for the development of the Case Studies on digital transformation in libraries.

The ADELE project aims to contribute to the internationalisation of organisations that choose a path of digital transformation. Through the network they can connect, collaborate, compare, and exchange ideas with organisations across Europe and beyond.

The 100 case studies are aimed at initiating the digital transformation of libraries and inspiring libraries that want to improve their performance on certain areas of the tool.

The areas of the ADELE tool cover the use of digital technologies in libraries from different perspectives: management, infrastructure and equipment but also lifelong learning, users training opportunities and community and stakeholders involvement.

The case studies may be linked to an activity, a service, a new professional profile, an initiative, a place or a library infrastructure in line with the areas and the statements of the ADELE tool. We aim to create a database of good practices to foster innovation and the adoption of digital practices in the library.



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<p>Library presenting the case study (Name, city, website and contact details)</p>	<p>National Library “Ivan Vazov”, Plovdiv, Bulgaria Website: https://libplovdiv.com/index.php/en/za-nas-en Contact email: omnbiv@gmail.com</p>
<p>Title of the case study</p>	<p>Remote access to e-content</p>
<p>Area of ADELE tool illustrated by the case study Please underline the selected area</p>	<ul style="list-style-type: none"> <input type="checkbox"/> <i>Management</i> <input checked="" type="checkbox"/> <i>Infrastructure, Equipment and Support</i> <input checked="" type="checkbox"/> <i>Continuing Professional Development</i> <input type="checkbox"/> <i>Self-reflection on digital competences</i> <input checked="" type="checkbox"/> <i>Learning opportunities on digital competences for users</i> <input type="checkbox"/> <i>Collaboration, Networking, and Community</i>
<p>Description of the experience: aim, methods and outcomes</p>	<p>The staff involved had to formulate a strategy for the provision of remote access to external databases provided by the Library. The next step was to design and develop the technical infrastructure needed to provide our users with this access. Finally, we developed learning materials for internal (staff training) and external use, and for organizing webinars and live events.</p>
<p>Resources needed to implement the idea Please, provide any link and/or send them in attachment</p>	<ul style="list-style-type: none"> ● Library staff; ● Technical support; ● Educational content; ● Online tools for remote access and meetings; ● Suitable venues and equipment for the live events; ● Promotional content for the Library’s social media pages.
<p>Target groups</p>	<p>Library and information specialists; Academic researchers, PhD students and all users interested in digital academic and scientific publications.</p>
<p>Elements of innovation</p>	<p>It is still rare for public libraries in Bulgaria to provide unassisted remote provision of digital content. Introducing the new service required updating the professional qualifications of the team behind it and developing connections with the users who would potentially benefit.</p> <p>The events organized by the Library had the effect of raising public awareness of the unique resources we provide, and also helped users improve their skills related to online research, such as information retrieval and citation.</p>
<p>Tips to other library staff using this idea</p>	<ul style="list-style-type: none"> ● Be sure to have a skilled team behind the new service. If you don’t already have such a team, train one accordingly. ● Research beforehand which is the best technological solution for both the Library and your users. ● Strive to integrate the service with your pre existing library system or site as seamlessly as possible; ● Be selective about your audience – try to reach the users who will most benefit from your service.
<p>Keywords</p>	<p>#digitalcontent #digitalservice</p>





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References

<https://libplovdiv.com/index.php/bg/ebook-collection>
<https://kulturni-novini.info/sections/25/news/35856-dvadeset-godini-bibliotechna-kooperatsiya>



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